



**Doto South Africa (PTY) LTD**

Registered Address: Atrium on 5th, 5th Street Sandhurst,  
Johannesburg, Gauteng, 2196

# COOKIE POLICY

**Doto South Africa (PTY) LTD**

Licensed and regulated by the Financial Services Conduct Authority of South Africa (FSCA)

**FSP Number:** 50451 | **Email:** [support-za@doto.com](mailto:support-za@doto.com)

Doto South Africa (PTY) LTD acts solely as an intermediary in terms of the FAIS Act, rendering only an intermediary service (no market making) in relation to derivative products (CFD's) offered by Doto Global LTD.

## **1. Introduction**

**Doto South Africa (PTY) LTD** (the “Company”, or the “FSP” or “we”/ “our”) is a private limited liability company registered in the Republic of South Africa under registration number 2019/047686/07 and is authorised by the Financial Services Conduct Authority (the “FSCA”) to operate as a Financial Service Provider under license number 50451. By virtue of its license as a Financial Service Provider in terms of the Financial Advisory and Intermediary Services Act, 37 of 2002 as may be amended from time to time (FAIS Act), the FSP accepts responsibility for the actions of its directors, employees, and sub-contractors (the “Representatives”).

Doto South Africa (Pty) LTD acts as an intermediary/ direct marketer in terms of the FAIS Act, rendering only an intermediary service in relation to derivative products (CFDs) for **Doto Global LTD (the “Product Supplier”)**. Doto Global LTD is authorised to operate as an Investment Dealer by the Financial Services Commission (“FSC”) of Mauritius under license number C119023978. As such, Doto Global LTD is the (only) entity which a Client may establish a principal relationship with.

This policy explains how cookies are managed when interacting with the FSP’s website, namely [www.doto.com/za](http://www.doto.com/za). Our aim for our users is to have a more enjoyable web browsing experience and it has prepared this "cookie policy" which provides an overview for the online use of our website and for you to be provided with the best service with as much clear information related to how we use and store cookies.

By continuing to use the FSP’s website, you confirm that you are of legal age, have full legal competency, and expressly agree and consent to the Company’s cookie policy, privacy policy and all terms and conditions as stated on the website.

## **2. What are cookies?**

Cookies are small data files. When you visit a website, the website sends the cookie to your computer. Your computer stores it in a file located inside your web browser.

Cookies do not transfer viruses or malware to your computer. Because the data in a cookie does not change when it travels back and forth, it has no way to affect how your computer runs, but they act more like logs (i.e. they record user activity and remember stateful information) and they get updated every time you visit a website.

We may obtain information about you by accessing cookies, sent by our website. Different types of cookies keep track of different activities. For example, session cookies are used only when a person is actively navigating a website. Once you leave the website, the session cookie disappears. For a more detailed list of categories of cookies we use, please read the relevant section below.

## **3. Why are cookies useful?**

Generally, the website uses cookies for various reasons, including but not limited to statistical purposes, quality improvement and assurance, verification of identity, location, establishing browser type and device, referral tracking methods, content customization and so forth.

More specifically, we use functional cookies to analyse how visitors use our website, as well as track and improve our website’s performance and function. This allows us to provide a high-quality user experience by quickly identifying and fixing any issues that may arise. For example, we might use cookies to keep track of which website pages are most popular and which method of linking between website pages is most effective. The latter also helps us to track if you were referred to us by another website and improve our future advertising campaigns.

In addition, functional cookies, for example, are used to allow us to remember your preferences and identify you as a user, ensure your information is secure and operate more reliably and efficiently.

**Doto South Africa (PTY) LTD**

Licensed and regulated by the Financial Services Conduct Authority of South Africa (FSCA)

**FSP Number:** 50451 | **Email:** [support-za@doto.com](mailto:support-za@doto.com)

Doto South Africa (PTY) LTD acts solely as an intermediary in terms of the FAIS Act, rendering only an intermediary service (no market making) in relation to derivative products (CFD’s) offered by Doto Global LTD.

In general, Cookies are very helpful and can be used for various different purposes, including allowing you to navigate between pages efficiently, enabling automatic activation of certain features, remembering your preferences and making the interaction between you and our website quicker and easier. Cookies are also used to help ensure that the advertisements you see are relevant to you and your interests and to compile statistical data on your use of our website.

#### **4. Types of Cookies we use**

Our website uses the following types of cookies:

##### Session cookies

These are stored only temporarily during a browsing session in order to allow normal use of the system and are deleted from your device when the browser is closed.

##### Persistent cookies

These are read only by our website, saved on your computer for a fixed period and are not deleted when the browser is closed. Such cookies are used where we need to know who you are for repeat visits, for example to allow us to store your preferences for the next sign-in.

##### Third-party cookies

Cookies by third party providers are used on our websites to enable tools and services to our visitors and support our internal analytical and marketing activities. The FSP has no access to, or control over these cookies therefore will not be liable for misuse or loss of Personal Information resulting from cookies on the Company's website(s) that the Company does not have access to or control over.

##### Analytical cookies

This website also may use Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses analytical cookies placed on your computer, to help the website analyze a user's use of the website. The information generated by the cookie about your use of the website (including your IP address) may be transmitted to and stored by Google on their servers. Google may use this information to evaluate your use of the website, to compile reports on website activity and to provide other services related to website activity and internet usage. Google may also transfer this information to third parties, where required to do so by law, or where such third parties process the information on behalf of Google. Google will not associate your IP address with any other data held.

By using this website, you give your consent to Google to process data about you in the manner and for the purposes set out above.

#### **5. Data Security and Retention**

We take the security of your data seriously and have implemented appropriate technical and organizational measures to protect your personal data from unauthorized access, use, disclosure, alteration, or destruction. However, no system is completely secure, and we cannot guarantee the absolute security of your personal data.

Cookies will be retained for varying periods depending on the purpose for which they are used. We retain cookies only as long as necessary to fulfill the purposes outlined in this policy, after which they are deleted or anonymized.

**Doto South Africa (PTY) LTD**

Licensed and regulated by the Financial Services Conduct Authority of South Africa (FSCA)

**FSP Number:** 50451 | **Email:** [support-za@doto.com](mailto:support-za@doto.com)

Doto South Africa (PTY) LTD acts solely as an intermediary in terms of the FAIS Act, rendering only an intermediary service (no market making) in relation to derivative products (CFD's) offered by Doto Global LTD.



**Doto South Africa (PTY) LTD**

Registered Address: Atrium on 5th, 5th Street Sandhurst,  
Johannesburg, Gauteng, 2196

## **6. Your Choice**

You have the right to decide whether to accept or reject cookies. If you do not wish to receive cookies, you may change the settings of your browser to accept only essential cookies or to have your device notify you each time a cookie is sent to it, and thereby to choose to accept it or not. It is strongly recommended that you allow all cookies on our website to ensure you have the best possible experience. Disabling cookies may result in reduced performance of the website and may also impair the quality of the services that we provide through our website.

## **7. Updates and further Information**

We may update this Cookie Policy from time to time to reflect changes to our practices, technologies, legal requirements, and other factors. We will notify you of any significant changes by posting the updated policy on our website.

For further information regarding the FSP's Cookie Policy, you may reach out to us by sending us an email at [support-za@doto.com](mailto:support-za@doto.com).

Version: September 2024

**Doto South Africa (PTY) LTD**

Licensed and regulated by the Financial Services Conduct Authority of South Africa (FSCA)

**FSP Number:** 50451 | **Email:** [support-za@doto.com](mailto:support-za@doto.com)

Doto South Africa (PTY) LTD acts solely as an intermediary in terms of the FAIS Act, rendering only an intermediary service (no market making) in relation to derivative products (CFD's) offered by Doto Global LTD.